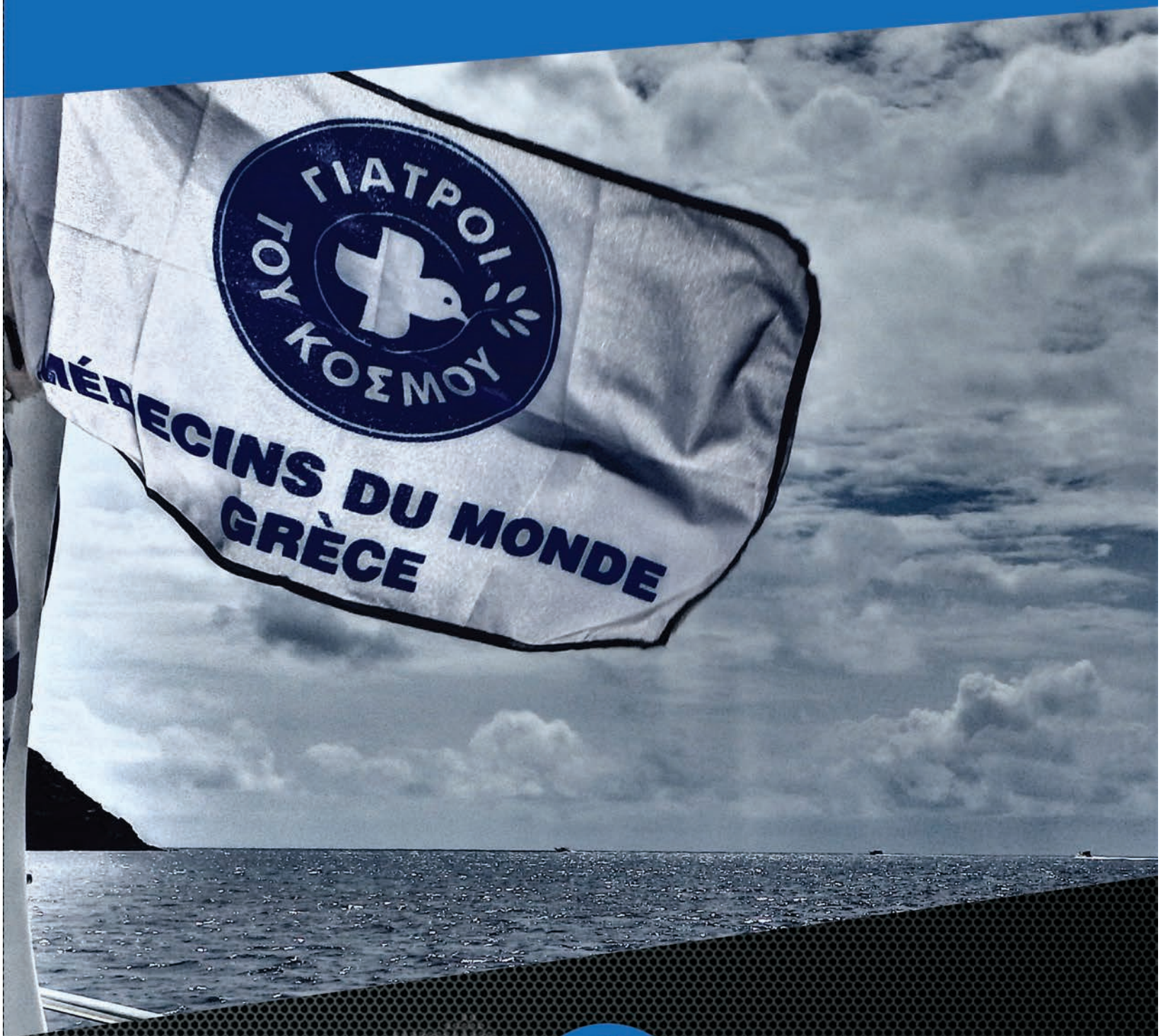




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# ANNUAL ACTION REPORT 2015





Doctors of the World (Médecins du Monde) is an international, humanitarian, Non-Governmental Organization intending to provide medical support to the most vulnerable groups of the population and to promote equality in healthcare access.

Doctors of the World Greece is constantly active for the last 25 years, retaining their autonomy –both operational and financial–, organizing, stuffing and financing missions.

Doctors of the World  
... Wherever people are

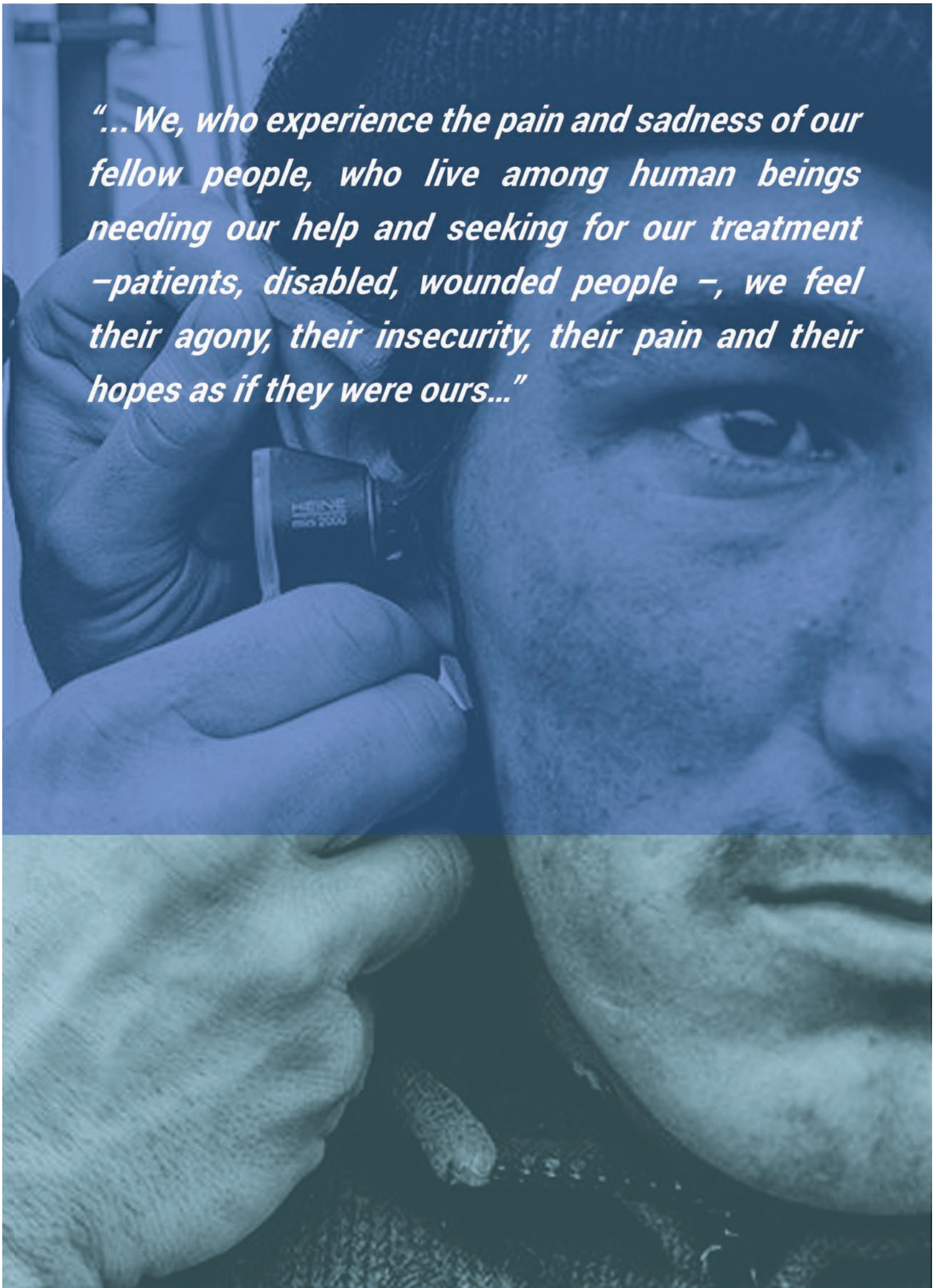
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*“...We, who experience the pain and sadness of our fellow people, who live among human beings needing our help and seeking for our treatment –patients, disabled, wounded people –, we feel their agony, their insecurity, their pain and their hopes as if they were ours...”*





## 2015 Report

During 2015, for yet another year, Doctors of the World Greece supported the most vulnerable of our society –refugees, immigrants, large or single-parent families, the mentally ill, the homeless, the unemployed, the uninsured, pregnant women, children, elders, unaccompanied minors, drug or alcohol addicts, Roma, etc.

The previous year was a pretty tough and stressful one for Doctors of the World Greece. A year that was full of challenges, frustrations, crises and change. A year, nonetheless, like any other for those of us who fight on the frontline, remaining loyal to our principles and trying to secure the access to the right to health that all people are entitled to. When talking about health, we mean the state of full physical, mental and social well-being, not just the lack of disease or disability.

Volunteer doctors, administrative staff, social workers, psychologists and nurses, they all offered their services for the various projects that were implemented by Doctors of the World throughout 2015. The Doctors of the World International Network also supported the Greek Department offering work force and resources, helping the realization of our missions in Greece, showing a true solidarity at these hard times that our country is through. The Board of Directors, the General Director, the Staff and Volunteers of Doctors of the World Greece, they all joined forces for yet another year in order to relieve the pain and to provide health and psychosocial care to those in need.

With more than 25 active projects throughout 2015, Doctors of the World Greece has responded to the multifaceted and severe crisis our country is facing (counting, as always, to our medical experience). We spoke openly and completely independently against the preclusion from accessing healthcare, against the violation of human rights and human dignity.

Marking 25 years of experience in action, we continue to implement projects dealing with emergency issues but also with long-term development projects, either on our own or in cooperation with other partners. Our basic goal is still to secure the right to a healthy life for every human being, regardless of gender, religion, ideology or political belief.



Nikitas Kanakis,

President at the Board of Directors of Doctors of the World – Greece.

## 2015 Projects

Open Polyclinics at Athens, Thessaloniki, Patra, Chania, Perama and Kavala

Social Structures against poverty in the municipality of Athens (Shelter for the Homeless, Social Pharmacy)

Reception Center for Vulnerable Asylum Seekers

Streets of Athens

Public Health: Prevention – Examination – Support

Epidemiological Study

Dental Examination and Childhood Immunization Project

Lito, Mobile Pediatric-Dental Unit

Iris, Mobile Ophthalmological Unit

65+, Healthy Ageing

Supportive, Appurtenant and Legal Services for the Victims of Hate Crimes

Functioning reinforcement of First Reception Mobile Units for the procedures of first reception in areas under high pressure from immigrant flows (Moria, Lesvos)

Provision of health aid and psychosocial support in the area of Kara Tepe, Lesvos

Provision of primary healthcare in the Identification Center in Chios

Interventions in places where third-country citizens are hosted (Elliniko, Galatsi, Eleonas, Faliro)

Intervention in Idomeni (Greece-FYROM borderline)

Medical Unit in Tilos

Aid and material support for families

Housing and reintegration

Food Packages





## DESCRIPTION OF PROJECTS

### OPEN POLYCLINICS

The basic aim of the Doctors of the World's Open Polyclinics is to provide primary healthcare as well as psychosocial support to those in the most vulnerable social groups, such as migrants with no legal documents, refugees, indigents, the uninsured, the homeless as well as any other person with limited or no access to the National Health Services.

### SOCIAL PHARMACY

The Social Pharmacy of Doctors of the World has an aim to deliver free medicines to our doctors' patients and to outside patients who, despite their need for medicines, have no insurance coverage and cannot afford to buy them.

### RECEPTION CENTER FOR THE VULNERABLE ASYLUM SEEKERS

The Reception Center for Vulnerable Asylum Seekers has a guest capacity of seventy (70) people. It intends to protect the most vulnerable of the asylum seekers by increasing the number of places of reception and contribute to the improvement of the services offered to asylum seekers.

### NIGHT SHELTER FOR HOMELESS PEOPLE

It is a structure that offers overnight stay to 50 homeless people per night. Additionally, the Social Service department offers social support and consulting services to those benefiting from the project.

### 65+, HEALTHY AGEING

The project intends to support people above sixty-five (65) years old, providing them with specialized healthcare, pharmaceutical coverage and psychosocial care.



### AID AND SUPPORT FOR FAMILIES

A program that intends to cover basic material needs and to provide medical care for families that live close or below the poverty line.

### HEALTH FOR ALL

With the "Health for All" medical examination program and the "Iris" Mobile Ophthalmological Unit, Doctors of the World are offering pediatric, gynecological, ophthalmological diagnoses to women and children living in the mainland or on the islands of Greece.





### STREETS OF ATHENS

The project is based on the principles of less harm and on street work. It was introduced by Doctors of the World back in 1998 and is running until today. It intends to provide primary medical care and psychosocial consultative services to intravenous drug addicts.

### HATE CRIMES' VICTIMS

It is a comprehensive system that identifies, documents and confronts racist crimes, with a basic intent to provide integrated services to the victims of hate crimes.

### TESTIMONY

#### DENIAL OF ACCESS TO HEALTHCARE

Mr A.A., 31 years old, is from Egypt and, for the last 7 years, is living in Chania. On February 2015, he was suffering from fever, went to be examined in a private clinic and was diagnosed with HIV. Following that visit, he went to the hospital of Heraklion, where he had blood test in the specialized HIV unit in order to confirm the diagnosis. Due to the fact that he didn't have a permit to stay in Greece he was refused access to the necessary treatment by the hospitals' pharmacy. The doctors at the hospital informed him that he could contact the Doctors of the World's open polyclinic in Chania in order to receive the support of the social services department regarding his papers. Mr A.A. booked an appointment with the social worker of the open polyclinic so as to find a way to gain access to the necessary medicines. "Why don't they give me any treatment? How am I supposed to buy the drugs? I am going to die, I have no money to afford drugs every time.", Mr A.A. told us. The procedure that we followed was to book an appointment with the NGO "Thetiki Foni" in order for him to take his medicines free for one month and additionally we booked an appointment with the Asylum Service in order to apply for a red card and become an asylum seeker. 9 months later, Mr A.A. is an asylum seeker and receives the medication needed from the HIV unit of Heraklion hospital.



### HOUSING AND REINTEGRATION

The project is implemented by Doctors of the World in cooperation with the municipality of Perama and it is aiming to develop special plans that are tailored to the needs of homeless and unemployed people within the region of the municipality. The project's objective, as with the overall action of Doctors of the World via the region's Open Polyclinic, is to provide a multidimensional support for vulnerable social groups, for homeless and for people living in inappropriate buildings and in a state of poverty

### DENTAL EXAMINATION PROJECT AND CHILDHOOD IMMUNIZATION (SMILE PROJECT)

The dental examination project "Smile Project" offers primary and secondary dental care to children whose families live in a precarious financial state. It also aims to offer dental care to adults.

The "Childhood Immunization" project runs mainly through the Open Polyclinics of the Doctors of the World and the Mobile Units offering pediatric diagnosis and immunization coverage to children who face difficulties in accessing the National Healthcare System, which results in them not receiving the necessary immunization coverage.

### EPIDEMIOLOGICAL STUDY

Carry out a study in order to estimate the prevalence of the viral hepatitis B and C and of the HIV infection in the general adult population as well as in special target-populations (Roma or immigrants) and explore its decisive factors. Another aim of the study would be the planning and implementation of awareness actions within the target-populations, immunization of those infected, as well as personalized consulting and connection of the HIV-seropositive people to the health system.

### PREVENTION – EXAMINATION – SUPPORT

The project "Public Health: Prevention-Examination-Support" is aiming at the timely diagnosis of the HIV infection as well as better accessibility to health and psychosocial care through active identification and primary examination within the community of people at high risk for HIV infection and HEP C.

### MONDE CLINIC / UGANDA

The Greek Department of Doctors of the World is present in Uganda (Luweero district, Monde village) since 2009, offering primary healthcare with the main goal to support the health structure in Monde.





**TESTIMONY****No access to healthcare**

Fateme, 36 years old, came two weeks ago from Syria with her two older brothers. Bearing a wound on her left leg caused by a bomb explosion, she had surgery in Syria, resulting in a bone loss of 15 centimeters. "I was on an inflatable boat for 5 hours with 50 other people, I am very tired and I have not taken care of my wound for three days", she told us. The local MdM medical team took care of her wound as she suffered from post-operative suppuration. Apart from medical care that our team offered her, she was also provided with a wheel chair because, due to the height difference, she was "walking" with the assistance of her brothers. "We made the entire trip from Syria carrying her on our hands", her brothers told us. "I want to reach Germany where doctors have the appropriate treatment to lengthen my leg so that I can walk again", she told us. The MdM medical team gave her useful medical information, which will be needed for her trip and for when she reaches her destination, and the addresses of the MdM in Athens. Furthermore, the woman had two sessions with the social worker since she was in a terrible psychological condition. "A month ago I was told that my husband, the only person I had, had died six months before. They had not informed me so as not to hurt me, because I was undergoing a series of surgeries. I feel very lonely and helpless, nobody is like my husband." After the talks she had with the social worker, she felt stronger and relieved.





### MEDICAL UNIT IN TILOS

A medical unit of Doctors of the World provides healthcare to the inhabitants of Tilos and to those from satellite islands. It also provides humanitarian aid in form of essential supplies to third-country citizens who arrive on the island of Tilos.

### FOOD PACKAGES

The food support service helps socially vulnerable families by delivering food packages through the Open Polyclinics and the social service. The areas of operation in this field are Athens and Perama. Food packages include essential supplies, such as pasta, legume, rice, olive oil, milk, etc.

### LITO

The pediatric-dental mobile unit Lito was established in 2003 with a view to promote healthcare to children living in remote areas of Greece who face difficulties in accessing healthcare services due to economic or social reasons. It offers free pediatric care, medical diagnosis, dental check and treatment. Additionally, it offers pharmaceutical aid and immunization coverage to children with no health insurance.

### FIRST RECEPTION CENTER IN LESVOS

The project entitled "Functioning Reinforcement of First Reception Mobile Units for the procedures of first reception in areas with a high pressure by the migration flows" is aiming at the cooperation and mutual support of the people involved in order to cover primary health and psychosocial care for newcomers with no legal documents.

### TESTIMONY

#### Pregnant woman and child

"While I was giving birth to my child, at the same time I knew that this disease might tear us apart."

K. is 37 years old and comes from Senegal. She came to Greece to join her husband, who was already in the country and was working in the island of Leros. They have two children, both of them born in Greece. Two years ago, when K. was pregnant, she was diagnosed with metastatic breast cancer. For this reason, and in order to start her treatment, she had to give birth to her second child prematurely. The Social Service Department of MdM Greece supports the mother with the asylum application process and at the same time, we help her with the necessary medication that is too expensive for her.

In addition, a social worker and a psychologist visit her many times at her home along with a pediatrician from the Organization who was medically in charge of the child. The baby needed to have a very expensive vaccine that is usually recommended for infants that are at high risk because of prematurity. Following our communication with the pharmaceutical company that produces the vaccine (Palivizumab), we received the vaccine as a donation and the child managed to have all the necessary shots. The family is still supported by our Organization, receiving different services.





### CHIOS' ENTRY POINT

In the Identification Center in Mersinidi, Chios, Doctors of the World are providing primary healthcare to immigrants with no legal documents, as well as to third-country citizens.

### INTERVENTION IN IDOMENI

General aim of the "Intervention in Idomeni" plan (at the Greece-FYROM borders) is to help improve healthcare services for third-country citizens arriving at the Greek borders with FYROM.

### KARA TEPE

Kara Tepe is an unofficial camp for Third-Country Citizens (TCC) in Mytilene, the capital of Lesbos. It was set up in June 2015 due to the lack of proper places to host TCCs on the island. The Greek Department of Doctors of the World provides primary healthcare in Kara Tepe as well as essential supplies.

### INTERVENTIONS IN PLACES WHERE THIRD-COUNTRY CITIZENS ARE HOSTED

Doctors of the World provide primary healthcare and psychosocial support to refugees temporarily accommodated in spots all over Attica (Elliniko, Faliro, Eleonas, Galatsi) after their arrival from Greek islands.

### TESTIMONY

#### "I gave up seeking healthcare"

Mr. S., 58 years old, is from Greece (Thessaloniki), unemployed and dealing with many serious health problems. He used to be a wealthy businessman, with a house of his own, but due to the financial crisis of the last five years, his business was literally destroyed and he was left with no money to pay taxes, supplies and health insurance. The only thing he has is the house, although there is high risk of losing it because of debts.

During the past 13 months, he has visited all public hospitals in Thessaloniki, arranging appointments to get the necessary medication to treat properly his heart and urological problems; with no success. He gave up any attempts to reach out to doctors or treat his health problems and fell into depression.

Then, he was informed about MdM, he came to our Polyclinic and asked for an appointment with the pathologist and the urologist. "I was really surprised that both appointments were arranged so quickly, like for the next couple of days... the doctors were kind and smiling and I finally got my medicine!"

After a few months, a free surgery for his hernia was arranged in a public hospital, a surgery he was unable to arrange before because he had no health insurance. He also attended several meetings with our Organization's psychologist in order to improve his mental state. After that, he might be able to look for a job again, or at least to regain hope...





## STATISTICS

**113,735** Number of visitors benefited from the Doctors of the World's services

**69,932** Visits at the Polyclinics

**12,922** Number of people helped by the mobile units

**19,678** Number of people helped by the social services

**401** Guests in the shelters and night-shelters

**525** Number of psychological support visits

**6,108** Receivers of material support

**4,169** Visits in Monde Clinic, Uganda



**55,220** Total number of visits by third-country citizens in entry-exit points and in Athens

**34,254** Lesbos

**6,610** Chios

**11,710** Idomeni

**2,551** Attica

**95** Tilos



**168,955** Total number of people benefited from the Doctors of the World's services





Geographical points of MDM Greece stable structures



Mobile medical units' visiting places in Greece



**1990: Founding of Doctors of the World in Greece**

**1992-1994 Armenia:** During 1992-1994, Doctors of the World carried out a total of 4 missions to Yerevan, Armenia's capital, to transport and distribute food and medical equipment.

**1993 Albania:** Exploratory mission in Albania to assess the needs in medical equipment of the hospitals in the cities of Krujë and Saranda.

**1995 Kosovo:** Project to equip the Pediatric Center in Striptse, Kosovo.

**1995 Bosnia & Herzegovina:** Delivery of humanitarian aid by the Doctors of the World's medical team to the refugees of Banja Luka, in western Bosnia.

**1996 Albania:** Project to support and equip the Elbasan Psychiatric Hospital and the Pediatric Department of the Krujë Hospital. During the project, Doctors of the World passed also the necessary expertise to the Archdiocese of Albania order to establish the first Polyclinic.

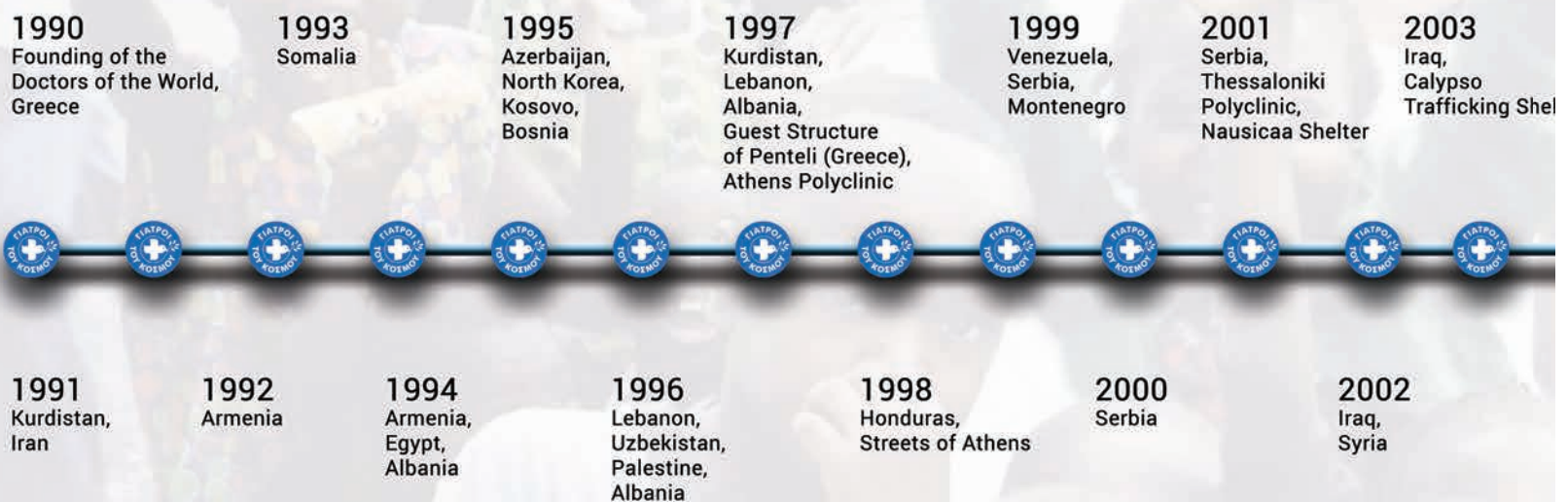
**1998 – Today: "Streets of Athens" Mobile Medical Unit and Psychological Support to Drug-Addicted Persons.**

**1998 – Today:** Mobile Units of Intervention in Minors Shelter, correctional facilities, institutes for child protection, etc.

**1997-2003 Refugee Reception & Asylum Seekers' Center, Penteli, Attica:** Doctors of the World hosted over 6,000 people.

**1997: Opening of the Polyclinic of Athens.**

**1998 – Honduras:** Emergency humanitarian aid mission in order to assist the victims of the devastating hurricane "Mitch". Doctors of the World were among the first NGOs internationally to help the victims.



**1999 – Venezuela:** Project for the support of the medical facilities that were destroyed in the floods of December 1999. The project included the renovation of the hospital of Rio Chico and the clinics in the villages of El Guapo, Santa Barbara and San Fernando.

**1999-2003 – Serbia:** Urgent humanitarian aid in the regions of Brane and Bujanovac in August 1999. Right from the very start, Doctors of the World condemned the bombings that had civilians and non-military targets in their scope. Meanwhile, they implemented a project to repair and equip the Healthcare Centers in the city of Nič, as well as a second project in Psinia and Pirot, through which the organization provided primary healthcare services to the local population.

**2001-2004 – Nausicaa Shelter:** Shelter for asylum seekers in Athens, hosting 100 homeless asylum seekers daily.

**2001:** Opening of the Polyclinic of Thessaloniki.

**2003 Trafficking Shelter "Calypso":** For women victims of sex slavery and molestation, coming mainly from countries such as Ukraine, Moldova, Russia, etc.

**2002-2004 – Iraq:** Rebuilding project of the Al Qadisiyah Hospital in Bagdad, while improving the services offered by donating medical equipment. The project was co-financed by the Greek Ministry of Foreign Affairs.

**2003 – Today – LITO:** Mobile Pediatric Dental Unit.



**2004 – 2007 – Sudan:** Program of humanitarian support in Northern Darfur with the aim of upgrading the local healthcare services system.

**2004-2008 - Sri Lanka:** Urgent medical aid mission to support the victims of the earthquake that hit the region in December 2004.

**2005-2007 – Indonesia:** Urgent medical aid mission in the city of Banda Aceh, with a six-member team of volunteer doctors and administrative staff, in order to deliver medical material and to support victims of the earthquake that hit the region.

**2005-2011 – Algeria:** Humanitarian aid project co-financed by the European Commission Humanitarian Aid and Civil Protection (ECHO) in order to upgrade the healthcare services system in the area and to create infrastructures for the proper storage and maintenance of medicines.

**2005-2010:** Mobile Unit of Informing and Consulting Adolescents.

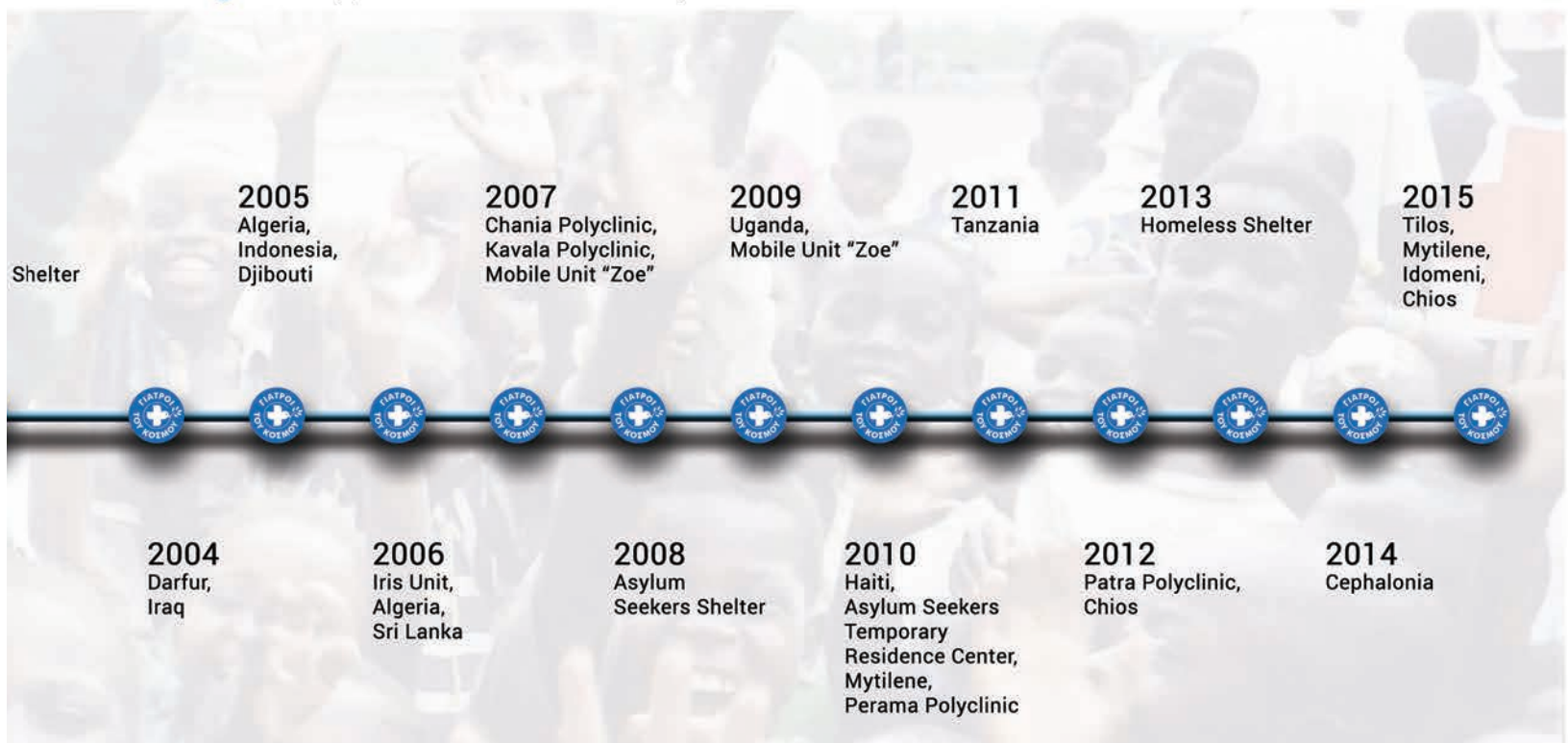
**2006 – Today:** IRIS, Mobile Ophthalmological Unit.

**2007:** Opening of the Polyclinics of Chania and of Kavala.

**2008:** Establishing the Shelter for Vulnerable Asylum Seekers.

**2009 – Today:** "Zoe" (Life), Mobile Unit for people struck by fire.

**2009 – Uganda:** Support of the health care facility located in Monte.



**2010 – Asylum Seekers Temporary Residence Center - Ano Kallithea, Sperchiada:** Integration of 49 persons that found themselves in a threshold at the reception center at Ano Kallithea, Sperchiada.

**2010: Opening of the Polyclinic of Perama, Attica.**

**2010 – Haiti:** Urgent humanitarian aid mission to deliver medical supplies and provide medical support to the victims of the devastating earthquake that hit the area in January 2010.

**2010-2012 – Tanzania:** In January 2010, Doctors of the World realized an exploratory mission in the Morogoro district to assess the incidence of child diabetes among the urban and the rural population.

**2012-2015:** Intervention in Mersinidi, Chios, at the Immigrant Identification Center.

**2014 – Syria:** Humanitarian support mission for the refugees of Kobani.

**2014 – Earthquake in Cephalonia:** Two missions with both medical and humanitarian support to those affected by the earthquake.

**2015 – Tilos:** Doctors of the World established a medical unit (a doctor and a nurse) on the island of Tilos.

**2015 – Kara Tepe (Mytilene), Souda (Chios), Idomeni, Attica:** Doctors of the World provided primary healthcare services and psychosocial support.



Doctors of the World is a Non-Governmental Organization, independent, financially autonomous, relying solely on the offer of our volunteers.

**Sources of funding:**

Subscriptions and donations by members and supporters: the very foundation of the Organization. Members and supporters, people supporting our actions every day.

**Donations from Companies and Institutions:**

We look for sponsors among companies and other institutions to support us in our new important programs in Greece.

European Union Funds, National and International Organizations' Funds: These are the main sponsors of our missions abroad.

**Bequests:**

They are both a target and a necessity. They are of great help to cover annual operating expenses.

The main asset, the cornerstone of our activity is the people who contribute anonymously, from the little one has, in every appeal, helping the realization of our missions. People like you, like us, like everyone, who add to their many daily worries another one: Helping fellow people.

A top priority is to minimize the operating costs of our offices, appearance costs, and cost of public relations and promotion, so that as many of the donations as possible are available for funding our missions.

## DONORS

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### The Volunteers of Doctors of the World...

They worked hard, had insightful ideas, coordinated groups, arranged and organized events, carried things and put them in order, distributed humanitarian aid, wrote or translated reports, trained others, gave interviews, designed promotional material, drove the mobile units, cleaned the shelters, input statistical data, interpreted, gave medicines, did immunizations, cleaned wounds, took pulses, delivered dental fillings, executed cardiograms, auscultated, made stitches, examined everyone who ask for their help...

We thank all of you.









*Médecins du Monde's logo was designed in November 1987 by Richard Rossin. The dove symbolizes peace and medical care. The branch represents the five continents and the blue represents their natural links, which are the sky and the sea. The dove symbolically transcends borders and is drawn in a circle, which represents the world.*





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199-00-2002-002401

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2002 401 / SWIFT: CRBAGRAAXX

