



...Όπου Υπάρχουν Άνθρωποι

Annual Report 2019



Doctors of the World – Greece is a humanitarian organization following its own path, based on the particularities of Greece and maintaining its economic and administrative independence. With dozens of Humanitarian Aid missions in Greece and developing countries, Greek doctors, health workers and administration staff offer their voluntary services. On the field, MdM - Greece its independence, both operationally and financially, organizes staff and finances missions aiming to provide humanitarian aid to populations in need.

MdM - Greece was established in 1990 and it constitutes a unique Greek Organization. At the same time it remains part of the International Network of MdM which consists of 16 delegations. The guiding principle underlying MdM's activities is that every human being has a right to humanitarian assistance, irrespective of their ethnic origin, religion, ideology or political persuasion. MdM is, therefore, guided by the principles of neutrality and impartiality. Being neutral, however, does not preclude MdM from speaking out. MdM fights injustice in all its forms. Constant defenders of human rights MdM objects decisively to social exclusion and the marginalization of undocumented migrants and refugees, uninsured, homeless and other such vulnerable persons who have little or no access to the state health services. MdM relies on the commitment of volunteers and the financial support of its donors. The resources that emanate mainly from donations of individuals ensure the independence and the effectiveness of its action. Completing 30 years of continuous operation, in 2020, MdM has been established to the conscience of the citizens as a reliable and effective organization which promotes the feelings of solidarity of the Greek society.

Doctors of the World - Greece, in a course of 30 years, have played an important role in providing primary health care, psychosocial support and housing services through all their actions. At the same time, in difficult and critical times, they have taken important initiatives in the field of human rights protection, and in particular the right of all to health, housing, social protection, education and employment.

In 2019 MdM - Greece managed to offer health services to more than 26,000 beneficiaries in Greece. In so many years of continuous operation, we feel even stronger and ready to continue our work together. Always by the side of our fellow human beings, raising our stature, for all those who need us.



Instead of an editorial



A few days ago, and as I was thinking about what to write here as an introduction for the annual report of Doctors of the World, the "I" once again became "we". We at the Doctors of the World. We, without hesitation, without a doubt, we as Doctors of the World, once again, another year:

- We continued our street medicine intervention. We remained close to those most in need, the homeless and the addicts who live in our neighborhood, the center of Athens.
- We stayed on the front line in Lesvos. We looked after the new comers; we -once again- listened to their stories as part of our psychosocial intervention that takes into account the social determinants of health and which proves the obvious: poor living conditions create both physical and mental illness. Health is primarily a matter of social protection and safeguarding of human rights.

- We traveled to Albania. Like the old days, our mobile unit went up the Balkan route to provide emergency assistance and support to our earthquake-stricken neighbors.
- We bet on kids and hope. We instilled it for good at "33 Piraeus Str", the new Center for Children and Adolescents at Risk of Social Exclusion. In a beautiful and humane environment that accepts children and their families, but also unprotected children, without discrimination in order to support their educational and psychosocial needs and improve their lives.
- For the women we created our own "Ramona". A safe place to live and coexist, without labels and criticism. A quality accommodation facility focused on support and integration.
- When the sun set, our night shelter for the homeless

was always full. And when temperatures dropped, all of our structures were open and available to accommodate those who needed it.

- Our Open Polyclinics continued to provide valuable primary healthcare services across the country. Our smaller missions to Chalki, Folegandros, Kastelorizo, Ai Stratis continued to substantially support our motto "wherever people are".
- We continued to welcome newly arriving people in Skala Sykamias and we also set up a Christmas tree "on wheels" that reached the Roma communities of Thessaloniki, breaking the circle of exclusion and isolation.
- We joined hands and fought alongside the International Network for access to cheaper drugs; made public appeals and reports against injustice and human rights abuses. We offered testimonies, as always, in order for our advo-

cacy to be based on our field experience, to be the voice of those we represent, not our own voice, not just a blank slate of content.

- We demonstrated against climate change in solidarity with other Civil Society Organizations and actors.
- We co-signed open and closed documents addressing the Authorities and participated in the effort of creating a new legislative framework for volunteering.

Along the way we stumbled, but we got up again. We were wrong, but we made it right. We quarreled but we reunited. We were excited, disappointed, but we never stopped trying. And we didn't regret it. We stayed on the field, next to those in need. Wherever people are..."

Chara Tziouvara
President of Doctors of the World - Greece

Index



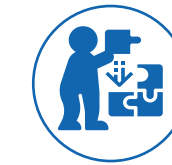
Health.....**9**



Mental Health..... **17**



Protection of Homeless Persons **21**



Inclusion and Empowerment.. **25**



Women & Children.....**32**



Emergency Aid **35**



Empowering Roma Community..... **41**



People on the move **45**



Volunteering..... **49**



Human Rights..... **53**



Academic Collaborations **65**



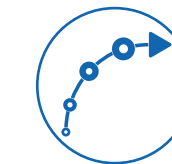
Communication and Visibility..... **69**



Financial Reporting **75**



Supporters..... **81**



Timeline..... **83**



Health

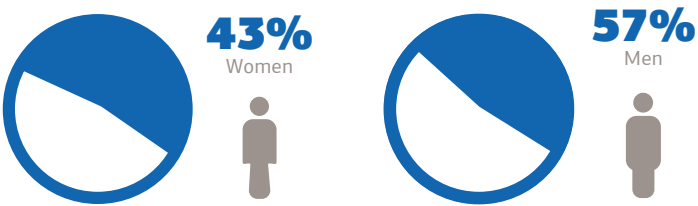
Open polyclinics

34.182 

Number of Medical Consultations

12.917 

Total Number of Beneficiaries



Age Distribution

Minors < 18:	23%
18 - 25:	11%
26 - 40:	28%
41 - 59:	22%
60 + :	16%

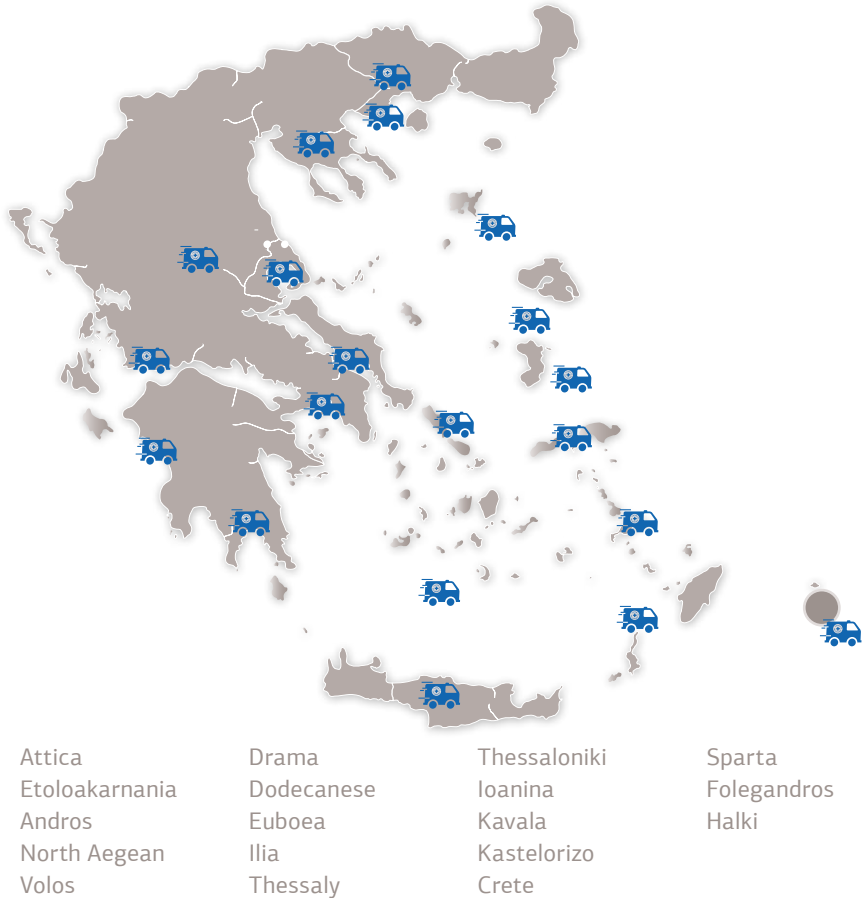


The open polyclinics in Athens, Perama, Piraeus, Thessaloniki, Patra, Chania and Kavala were at the forefront of the activities implemented by MdM - Greece in 2019. Through the polyclinics, primary medical and pharmaceutical care, as well as psychosocial support were provided to people without access to the National Healthcare System.

At the same time, in Athens and Thessaloniki, specialized healthcare and psychosocial support services were provided to vulnerable refugees and asylum seekers through the “Emergency Case Management Unit”, “Bridges” and “Open Minds” programmes. The common priority for all three programmes was to enhance the possibilities for populations with vulnerabilities to be linked to services of the National Healthcare System. Medical services were provided by doctors, nurses, social workers, psychologists and other health professionals who supported over 20,000 individuals seeking assistance in 2019. Doctors of the World volunteers have had a pivotal role in this, offering their services throughout the year.

Mobile Units

Locations



6.403 
 Number of Medical Consultations





One of the main objectives of the mission of Doctors of the World is to offer support to people living in areas with shortcomings in healthcare services due to their geographical location. To this end, in the course of 2019, the Mobile Medical Teams of the organization visited more than 30 regions in the Greek territory where inhabitants have limited access to medical services, as well as several schools throughout the country, providing paediatric and dental services.

At the same time, with a permanent presence in Chalki and Folegandros and frequent visits to other islands like Symi, Nisyros, Koufonisi, Irakleia and Sikinos, MdM - Greece continued the implementation of the programme “Remote Islands”, the aim of which is the support of persons living in remote areas.

42 
 Operations in Greece

Healthcare Services in Remote Islands

5.568 	1.397 
Number of Medical Consultations	Total Number of Beneficiaries

Streets of Athens

Harm Reduction

930 

Total numbers
of beneficiaries

71.400 

Total numbers
of syringes distributed

1.152 

Total numbers
of condoms
distributed

957 

Total number
of medical
consultations

2.156 

Total number
of psychosocial
consultations

172 

Total number
of HIV & HCV
rapid tests



Since 1998, Doctors of the World have been running the programme “Streets of Athens”, aiming to reduce harm and provide primary medical care and psychosocial counselling to people who use drugs.

Harm reduction refers to policies, programmes and practices that aim to minimise negative health, social and legal impacts associated with drug use, drug policies and drug laws. Harm reduction is grounded in justice and human rights - it focuses on positive change and on working with people without judgement, coercion, discrimination, or requiring that they stop using drugs as a precondition of support.

Harm reduction encompasses a range of health and social services and practices, which include, but are not limited to, needle and syringe programmes, overdose prevention and reversal, psychosocial support, and the provision of information on safer drug use.



Mental Health

Mental Health

7.449

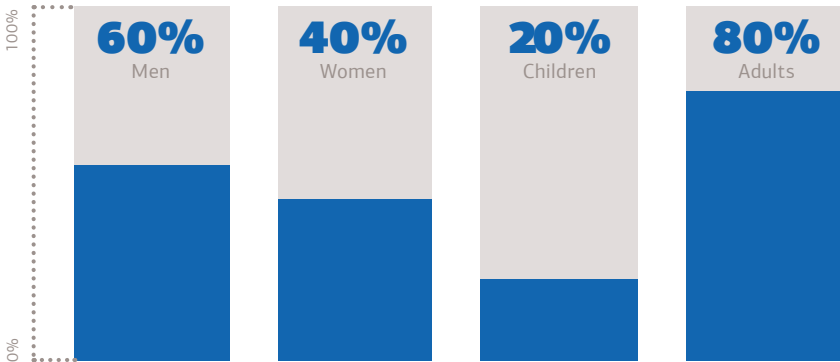


Number of Consultations

1.041



Total Number
of Beneficiaries

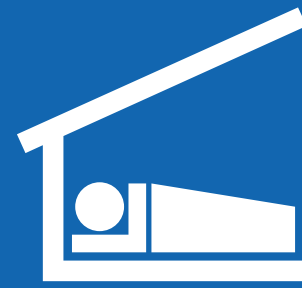


A firm position of the MdM - Greece is that mental health is an integral and essential component of health. In 2019, the organization sought to expand its activities in the area of mental health, by focusing on psychosocial support programmes.

The ultimate goal was to carry out the psychiatric reform, tackle the stigma that recipients of services face, and promote mental health in the community.

Specifically, MdM's teams continued in 2019 to provide mental health services in the refugee and migrant accommodation centre of Kara Tepe, Lesvos and at the open polyclinic in Athens through the "Emergency Case Management Unit" and "Bridges" programmes.

At the same time, through the operation of the "OPEN minds" programme, Doctors of the World aimed to address the mental health issues of individuals that are part of vulnerable population groups, by providing access to psychological and social support in Athens and Thessaloniki on the basis of respect for their fundamental human rights. In addition, the organization worked together with Zeuxis in order to operate in Athens a "Day centre for children on the move", aiming to enhance their socialization and integration in the Greek education system. Finally, Doctors of the World intervened without delay in the Eastern Attica areas that were affected by the devastating wildfires in July, providing psychosocial support to the people living in the aforementioned areas.

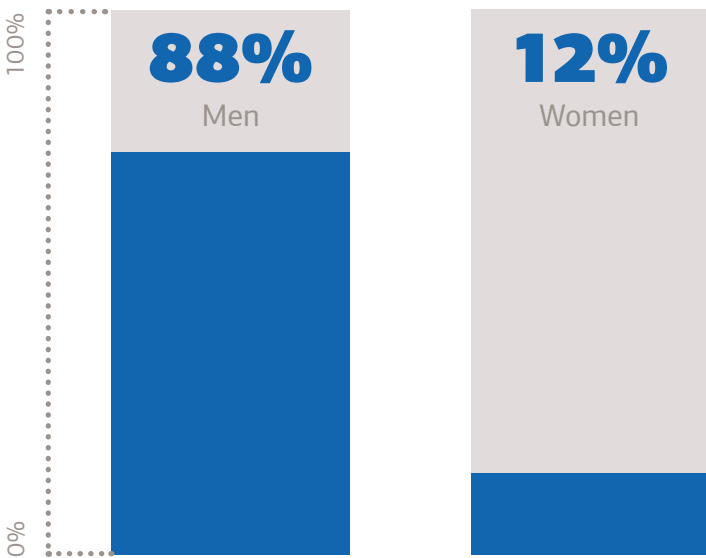


Protection of Homeless Persons

Protection of Homeless Persons

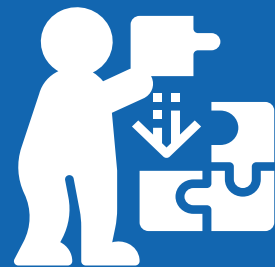
213 
Total Number of Beneficiaries

20.075 
Total number of overnight stays



Having no home is a contemporary issue for the European societies since, in the past years, the rates of homeless people have increased dramatically in Europe and in Greece. Doctors of the World, being aware of its responsibility towards this social group, continued for yet another year the operation of the Homeless Shelter.

This facility operates during the night and offers accommodation to people forced to live on the streets. At the same time, efforts are made by the homeless shelter staff for the provision of personal care and hygiene services, psychosocial support and referral to housing, food, legal aid, counselling, healthcare, welfare and social rehabilitation services.



Inclusion and
Empowerment

Athens Community Center “33 Piraeus str.”

120



Total number
of beneficiaries

219



Counselling
consultations

127



History's Intakes

43



Group activities

37



Classes



The community Center of MdM - Greece "Piraeus 33", based in the center of Athens, has been operating since June 2019 aiming at the provision of psychosocial care to vulnerable children and adolescents.

Through a comprehensive system of services, the Centre contributes to the strengthening of the socialization and inclusion opportunities of children, adolescents and young people that are living at risk of social exclusion. In addition, a specific objective is the prevention of mental health through an integrated and participatory model of information, cooperation and interdisciplinary intervention.

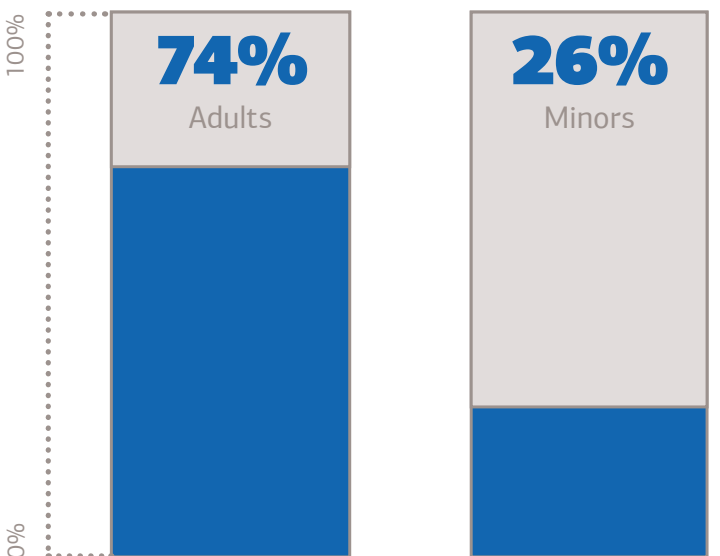
The goals of the Centre is achieved through the operation of mental health and psychosocial support services, the implementation of recreational group activities and non-formal education programs.

MdM - Greece hope that the operation of the Centre will make an important contribution to further strengthening of social cohesion, addressing the phenomenon of school drop-outs and reducing social discrimination, social exclusion and poverty, offering equal opportunities for integration to vulnerable children and young people, in a collective effort to upgrade the wider area of Athens' downtown.

Inclusion and Empowerment Shelter for Women at risk “Ramona”

26 

Total number of beneficiaries



Doctors of the World, recognizing the deficit in housing structures aimed at homeless women and mothers with children, opened the gates of a new housing structure. Their aim, on the one hand, is to meet the ever-increasing needs for housing women who are not part of the usual accommodation structures, which focus mainly on the issue of abuse, and, on the other hand, in the case of abuse, to fill the gap by providing emergency accommodation to the women at risk, until their referral into the appropriate structure for survivors of gender based violence.

The 24-person accommodation structure has an intermediate character and operates on the basis of gender but not the type of problem, without placing "signs" that re-victimize and / or degrade women at risk. It is based on a holistic methodology in terms of the medical and psychosocial aspects and has a purely social inclusion objective in relation to a framework of four axes: housing, empowerment, integration and post-monitoring. The beneficiaries and their children stay in individually fully equipped rooms, while activities and entertainment rooms are available and accessible to persons with disabilities.

Individual counselling and psychosocial support is taking place through personalized and group work by an interdisciplinary team (psychologist, social worker, doctor, etc.) always based in a person-centered therapeutic approach.

Doctors of the World with a feeling of responsibility towards society and our fellow human beings in need, currently support the accommodation structure exclusively with their own material and human resources, having received the first beneficiaries since March 1st 2019. This new shelter was given the name "Ramona". Ramona was a child of ours who left life very early. MdM - Greece honor her memory by giving her name to the structure.



Women & Children

Women & Children

Sexual and Reproductive Health

280 

SRH Consultations

3.300 

Paediatric
Consultations

890 

Vaccination

1.082 

Material Aid

220 

Women
Beneficiaries

2.577 

Children
Beneficiaries



In 2019 child care and sexual and reproductive health services were provided through the "Mother & Child" project to ensure access to qualitative health care services including health prevention in vulnerable pregnant women, new mothers and newborns. Under this aspect, Doctors of the World managed to provide significant support to vulnerable women and children by smoothing out the difficulties of motherhood. In addition to medical care, Doctors of the World provided baby kits and other material support in the context of family planning.

Doctors of the World implemented the program "Capacity building to raise awareness on sexual and reproductive health (SRH)" program to support refugees living in open accommodation in mainland Greece, unaccompanied minors temporarily housed in hotels and professionals who encounter with the needs of the migrant population, through the delivery of specially designed seminars by specialists in sexual and reproductive health (e.g. sexually transmitted diseases, family planning), contraception, etc.)

Doctors of the World participated - and will continue in 2020 - in the European program "IENE 8 - Empowering families of migrants and refugees with skills" which aims to create an online educational program, including a tutorial guide to health professionals and volunteers in order to provide support, knowledge and skills on the needs of child care, families under difficult circumstances. Curriculum and learning tools are a good practice for effective use of technologies and pedagogical method in training health professionals and volunteers in the critical issues of migration, integration, a healthy community, and psychological support for families of immigrants and refugees with children.



Emergency Aid

Emergency Aid

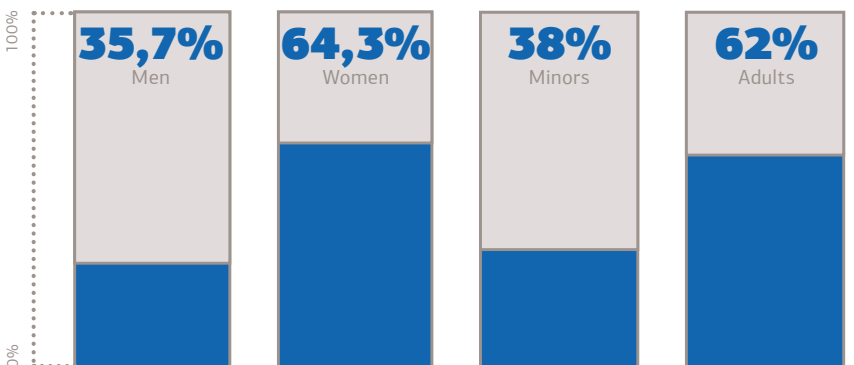
Fire-affected population

4.541 
Consultations

143 
Medical Consultations

423 
Total Number
of Beneficiaries

4.407 
Psychosocial
Consultations



Continuing to respond to the needs arising from the devastating fires of 2018 in East Attica, Doctors of the World continued in 2019 the provision of medical and psychosocial services to the affected population by running a center of integrated support services in the Rafina municipality in the context of the "Chain of Hope" programme. The programme concerns the provision of quality and free psychosocial support to wildfires affected population, since the devastating wildfires of 23 and 24 July 2018.

Doctors of the World always operate on the basis of a comprehensive assessment of the real needs of the beneficiary population, promoting mental health and the well-being of the community. Respecting the diversity of each beneficiary, looking individually at the needs of each case and taking into account the long-term impact of the traumatic experience of the inhabitants of the region, the Doctors of the World intervention focuses on a comprehensive and holistic intervention to restore the population with the following services:

- Psychological support and rehabilitation
- Social support and counselling
- Organization and operation of therapeutic - psychoeducational groups
- Awareness and information operations on prevention - health education in cooperation with local stakeholders (school community, parents-teachers associations, municipal social services, etc.)

Emergency Aid

Earthquake in Northwestern Albania

90

Tents donated



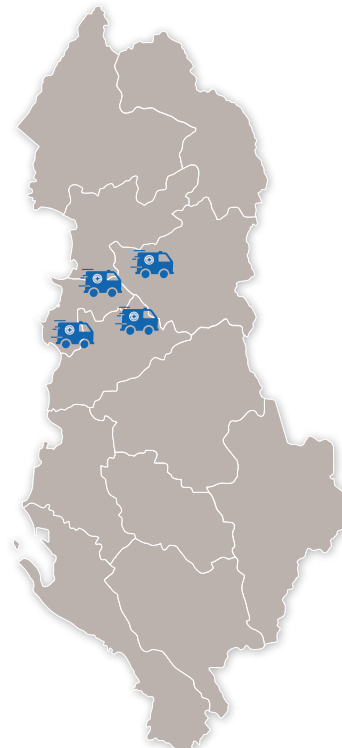
90

Donations of pharmaceuticals supplies



60

Donations of medical consumables



Areas of operation

Durrës, Thuman,
Tirana, Vorë



North-western Albania was struck by a strong 6.4-magnitude earthquake on 26 November 2019. The earthquake created major disruption of the everyday life in the country. Despite the major effort undertaken by the authorities, the destruction in Durrës and the wider area around Tirana was extensive in terms of infrastructure. Albania's Prime Minister announced that more than 1,465 buildings in the capital, Tirana, and about 900 in nearby Durrës were seriously damaged. There were 51 dead and about 2,000 people injured. Roughly 5,000 people remained homeless, 2,500 people were displaced and hundreds gathered in makeshift camps and cars or they were transferred in hotels in Tirana. In a country that has the lowest gross domestic product per capital in Europe, according to IMF, these losses threatened to leave survivors in desperate straits.

MdM-Greece responded to the crisis by organizing and implementing an emergency humanitarian mission in the area. A team consisting of medical and administrative staff, carrying a first load of medicines and consumables went to Albania assessing the ground situation and offering primary health care services to the ones in need. A load of tents was also donated to the affected municipalities in collaboration with Vodaphone Albania.



Empowering
the Roma community

Empowering the Roma community in Thessaloniki

100 

Families participated in field research

6 

Health awareness promotion workshops

3 

Participation in national platforms and meetings

- ROMA & Travellers Team - Open Society Foundation
- Participation in the consultations of the National Confederation of ROMA (ELLAN-PASSE)
- Roma Political Schools - ROMED



The Doctors of the World in collaboration with the Roma Women's Association of Dendropotamos have worked together on the Roma community empowerment program in the area. At the beginning of the project, the needs of the camp community were listed and a survey was carried out to identify the needs and priorities of the residents.

The basic target of the program - which continues in 2020 - is to empower the Roma community by informing the population about their rights and how the public health system operations. Additionally, the community is strengthened through educational seminars on access to the national health system, sexual and reproductive health issues, empowerment and social cohesion issues.



People on the move

People on the move

26.176



Total number of medical consultations

18



Total number of field visits

4.390

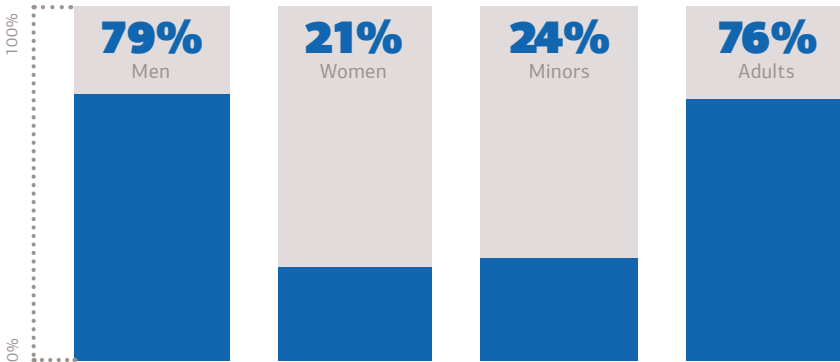


Total Number of beneficiaries

32



Interviews on gender based violence issues



Four years after the outbreak of the so called “refugee / migrant crisis” in Europe in 2015, Doctors of the World continued to support in 2019 the refugee and migrant populations trapped in the Greek territory, by providing medical and psychosocial care to thousands of people throughout the year.

The teams of Doctors of the World strove to ensure that these vulnerable populations and social groups have access to healthcare by being present on an everyday basis on Lesbos, in Attica and in Central Macedonia as well as in accommodation facilities for refugees and migrants in four regions of mainland Greece.

At the same time, Doctors of the World in collaboration with Themistocles and Dimitris Tsatsos Foundation (CECL) and the General Secretariat for Family Policy and Gender Equality in the project “Empower_Ref” aiming in the mapping of training needs and in the understanding of the qualitative aspects of sexual and gender based violence of refugee and asylum seeking population in Greece as well as in the capacity building of personnel in the reception centers in order to identify, detect, combat and prevent (S)GBV. In 2019, 32 qualitative interviews with front-line professionals were conducted countrywide. The research’s findings of the report were published, based on which the training seminars will be held in 2020.

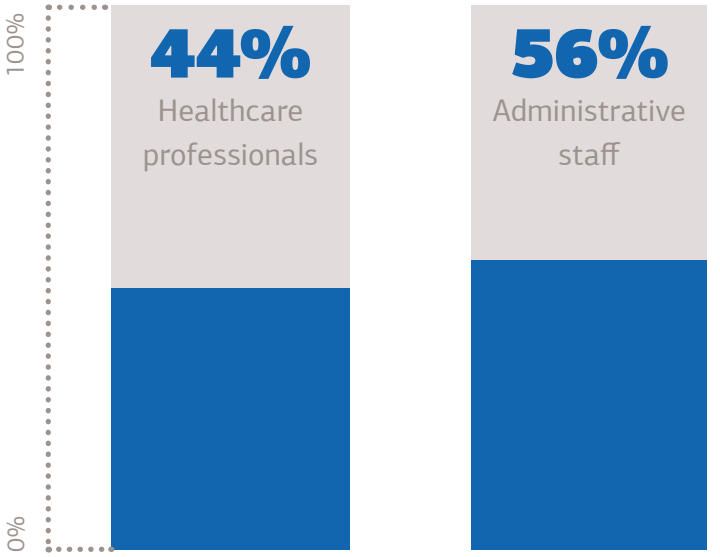


Volunteering

Volunteering

253 
Healthcare

555 
Total number
of volunteers
throughout Greece



Volunteering is one of the core principles of Doctors of the World. As of our establishment and to this date, we have created a qualified network of volunteers which, based on their will to contribute, cover a wide range of needs and contributes actively to enhancing the momentum of the Organization.

Our volunteer resources do not consist of healthcare professionals alone. Any citizen and professional can contribute within the framework of our holistic approach to the provision of humanitarian aid, thus becoming an integral part of our effort to ensure every person's right to healthcare access without limitations

The previous year, similar to the years before, hundreds of volunteers offered their services on a daily basis, making a substantial contribution to offering relief to our fellow humans in need.



Human Rights

Human Rights

Doctors of the World aim in the transformation of social perception as an essential condition for ensuring free and equal access to health services. Within this scope, we take action in order to promote and assert human rights.

For yet another year, we raised our voice through a series of social actions, being determined to combat the lack of access to health services and the violation of human rights. Through our social interventions, we have demanded global solutions and a solid basis aiming to ensure human dignity and the long-term improvement of our fellow humans' lives.



Networks and collaborations

Doctors of the World participate in national and international networks and, through cooperation and a common vision, our voices become united and louder whereas, at the same time, experience and know-how sharing render the promotion of our common objectives and values more effective, for a fairer and more humane society.

- *MdM International Network Team*
- *Voluntary Organizations in Cooperation in Emergencies – VOICE*
- *European Federation of National Organizations Working with the Homeless – FEANTSA*
- *Fundamental Rights Platform (FRP) of the EU Agency for Fundamental Rights (FRA)*
- *National Network for the Right to Home and Housing*
- *Working Group for Mental Health and Psychosocial Refugee Support in Greece*
- *Advocacy Working Group*
- *Athens Coordination Center for Migrant and Refugee Issues (ACCMR)*
- *National Drug Platform*
- *The European Alliance for Responsible R&D and Affordable Medicines*
- *Alliance for Climate Change*
- *Working Group on the Legal Framework on voluntarism in Greece*
- *Racist Violence Recording Network*

Interventions

Escalating conflicts around the world in recent years have led humanity to a global and historical human rights crisis. Thousands of dead, blind attacks in hospitals and universities, millions of people displaced, exiled and excluded, malnutrition, poverty and serious health care gaps are part of a contemporary tragedy, of a world that stumbles as the result of indiscriminating and increasing violence. Syria, Yemen, Gaza, Afghanistan, Mali, Central Africa, Libya are some of the areas where human rights are constantly being violated and where impunity of the perpetrators persists, places where international law bears no gravity and where no resolution can act as a shield towards civilians' protection. For Doctors of the World, the defense of the human rights is not negotiable. In 2019, through a series of interventions and public actions, Doctors of the World continued their struggle towards putting an end to the continuing violence across the world. Once more, we manifested humanity and the right of all people to live with dignity.

International Level

At the International level and in cooperation with the MdM international network in 2019, MdM Greece denounced the ongoing crises in Syria and Yemen, also focusing on the populations on the move - such as Rohingya refugees - and ongoing refugee movements around the world. The issues of gender-based violence and the environmental crisis were unanimously agreed as priorities for the future and were put on the top of the network's agenda.



MdM participated in the International Humanitarian Congress held in Berlin in October 2019. The year's central theme was climate change and its relationship with humanitarian crises. MdM-Greece head of Advocacy dpt. coordinated one of the conference's thematic panels which focused on the issue of climate justice and the links between climate and humanitarian action.

At the initiative of MdM-Greece, the MdM International Network co-signed a document on "The Vision for Europe", which was released internationally and co-signed by a total of 47 organizations. The initiative was organised by the Coalition PLUS Platform Europe with the ultimate aim of bringing about progressive changes in European policies regarding HIV, hepatitis, tuberculosis and other global epidemics affecting political parties. MdM-Greece also undertook the translation and publication of the document in Greek.

At the initiative of MdM-Greece, the MdM International Network co-signed a call for the appointment of a European Commissioner for Health for the period 2019-2024 in order to have a strategic leadership that will place people and their health issues at the heart of European policy.

At the initiative of MdM-Greece, the MdM International Network co-signed a letter to EU Commissioners Schinas and Johansson in order to advocate for the participation of civil society in the European Consultation on the new migration pact.

MdM-Greece, in cooperation with the organization's international network continued their efforts to enhance access

to affordable medicines for all. We resisted towards the acquisition of patents and the monopoly of large pharmaceutical companies that raise the cost of medicines and treatments disproportionately. We managed to positively influence the court's decision in the case of Kymriah / CAR-T Cell therapy (at a cost of €320 000/patient. On 16.12.2019, Novartis U Penn rescinded the patent claim.

Refugee Crisis

Despite the limited daylight, rains and winter storms, the flows of asylum seekers arriving on Greek shores showed no sign of recession. In September alone, a total of 10,551 newcomers arrived in Greece, the highest number in a single month after the JOINT EU Declaration of Turkey.

The rise of arrivals has put pressure on the new government, which has vowed to take a much tougher stance on immigration than its predecessors. Since taking office in July, Prime Minister K. Mitsotakis has appealed to the EU to show more solidarity with Greece and other frontline states struggling to cope with increased arrivals of refugees and migrants.

Currently, more than 40,000 people- a record number - remain trapped on the islands. Living conditions are abhorrent, a fact that has inevitably created tensions and accidents. In September 2019, MdM-Greece "sounded the alarm" in relation to the conditions prevailing on the islands, issuing a press release and co-signing relevant appeals and open letters in cooperation with other civil society organizations

In October 2019, a directive of the Minister for Labour and Social Affairs on access to the National Health System (NHS) was practically implemented, effectively excluding asylum seekers from obtaining a social security number (AMKA). The Directive was followed by national law on international protection (L. 4636/2019) which provides for a completely new procedure for access to health through the provision of a temporary number for the insurance and healthcare of asylum seekers (P.A.A.Y.P.A). This has not yet been implemented. During the months of November - December 2019, MdM-Greece identified critical gaps in regards to the health care of new asylum seekers with co-morbidity and chronic conditions. It is worth mentioning that asylum seekers who are HIV positive as well as asylum seekers with disabilities and serious mental health conditions cannot access treatment without a social security number (AMKA). According to the recent announcements made during the Health Working Group, the date of the implementation of P.A.A.Y.P.A is expected to be the 20th of January 2020 while all civil society stakeholders and refugee communities are particularly concerned about the ongoing state of restriction of the right to health of asylum seekers and undocumented immigrants.

Greece's new law on international protection-4636/2019- inter alia, removes the basic guarantees of the asylum procedure at first instance and introduces procedural and significant obstacles that jeopardise the right to effective appeal on a second degree, raising concerns about the justice and effectiveness of the asylum system.



MdM-Greece were invited by the Greek Parliament to express their opinion in a closed consultation while the Organization issued and sent an official letter to the members of the parliament and subsequently published a relevant press release.

Mental Health

The issue of mental health was one of the organization's top priorities in the past year.

Mental health is not only about the absence of a mental disorder but describes a state of emotional well-being, where every person successfully experiences life problems, can work productively and actively participate in their social environment. Through the use of the term "wellbeing", MdM-Greece wish to highlight the holistic dimension of health and the process for achieving it. Well-being has a physical, mental, emotional, social and spiritual dimension. Poor mental health is linked to rapid social change, stressful working conditions, gender inequalities, social exclusion, unhealthy lifestyles, poor physical health and human rights' violations.

MdM-Greece work aims to promote the mental health and well-being of our fellow human beings who face multiple vulnerabilities and social exclusion (migrants, refugees, undocumented nationals and third country nationals, Roma etc.) by providing them with access to mental and social support and ensuring that they can also exercise their basic human rights.

This objective is achieved through the provision of the necessary mental health and psychosocial support services, the empowerment of public officials in the field of mental health and data collection, as well as through the collection of testimonies that highlight the structural deficiencies of the national mental health system.

At the same time, our efforts also focus at strengthening cooperation with public mental health structures and institutes.

International Conference on Mental Health

MdM-Greece, under the auspices of the Ministry of Health, in collaboration with the Reference Group of the Inter-Agency Standing Committee (RG IASC) and the MHPSS sub-working Group in Greece, co-organized an international mental health conference in Athens between 3-6 June 2019.

The central sections of the Conference were the presentation of the IASC directives, the intercultural approaches in the field of mental health and the necessary reforms and good practices to be taken into account in the formulation of relevant, national and international policies. A round table dedicated to the wildfires in Mati/Attica covered the spectrum between crisis management, early warning systems, community participation and stakeholders' coordination in similar situations. Good practices by civil society were also presented in the context of the event while a total of six (6) thematic workshops and two (2) days of training of trainers (ToTs) regarding the IASC guidelines were also held.

The Conference attracted the interest of civil society as well as public body executives dealing with issues of psychosocial support and crisis management. Members of international organizations and non-governmental organisations, health care and mental health workers, health unit management, structures, etc. Greek and international students as well as members/representatives of the refugee and immigrant communities in Greece filled the "Alkis Argiriadis" hall of the University of Athens in order to participate in the Conference.



The opening speech was given by MdM-Greece President Dr. Hara Tziouvara, who welcomed the Conference's guests and speakers. The World Health Organisation (WHO) stressed the fact that mobile populations - refugees and migrants - are not carriers of germs and diseases, on the contrary, the poor conditions of travel and living in refugee camps and the deprivation of basic rights and access to services in host countries are the reasons that ultimately create physical and mental health problems for these people.

Meetings with Members of the National Parliament

As part of their effort regarding mental health, MdM-Greece conducted a series of contacts with members of the Greek parliament. In particular, the representatives of the Organization met and informed members of KINAL, DAY25, SYRIZA and THE NEW REPUBLIC about the mental health and well-being of our most vulnerable fellow human beings, the need to create a community-based system of care for people facing psychological stress and the general need to implement reforms and updated practices in the field of mental health services. The representatives of the Organization also informed the Committee on Social Affairs of the House while calling for a thematic workshop on MHPSS to be held in due time.

Roma

Roma communities in Greece face a wide range of socio-economic problems and exclusion. They are poor,

uneducated and marginalised by the "mainstream white society" while they also lack knowledge on the way the national social welfare system works. There has never been anything close to a coherent Roma policy in Greece, let alone a functional strategy with tangible results. High unemployment and crime rates, linked to the recent Greek socioeconomic crisis and the involvement of residents in illegal substances and weapons' trade, are a major concern. Poor health and hygiene conditions - which are further exacerbated by the collection and burning of garbage- seriously affect the daily lives of Roma populations. In some communities, epidemic diseases such as hepatitis and tuberculosis remain a major problem. The practice of endogamy, which dominates between ROMA, increases the likelihood of genetic and hereditary diseases. This deadlock increases vulnerability for women and children and is the main reason behind the high level of domestic violence and school leaving. Cliques instead of productive alliances, cliental relations instead of consensus building, short-sighted policies by local and regional authorities and widespread corruption between ROMA and non-ROMA further exacerbate the situation and the vicious cycle around Roma exclusion.

MdM-Greece in cooperation with the Roma Women's Association of Dentropotamos in Thessaloniki are implementing a project titled: "Towards equal access to health services - strengthening the Roma community in Thessaloniki" with the aim of supporting the population through applied methods of social accountability and legal empowerment.

Awards

- Doctors of the World were awarded with the Golden Healthcare Award in Business Awards 2019 for the project of the Homeless Shelter that operates in the center of Athens. This award is a great recognition in Organization's work on improving the health of socially vulnerable groups. The award ceremony took place on Wednesday 2 October as part of an event organized for the 4th consecutive year by Boussias Communications and Health Daily.

- Once again, Doctors of the World stood out for their work and actions and distinguished themselves as one of the leading humanitarian organizations in Greece receiving the “Corporate Superbrand 2018 - 2019” award. The award ceremony of the homonymous institution took place on Monday, June 3, at the Athens Concert Hall.

Representation

- Doctors of the World co-organized and participated in the 1st International Conference on Humanitarian Action and Cooperation for Development in Porto (17 to 19 June 2019), where they talked about their action and work for moving populations in Greece.

- In early September 2019, participants in the Global Business Experiences (GBEs) program of the London Business School met at the offices of Doctors of the World for a presentation of our project on the issue of health care and psychosocial support of socially vulnerable groups in Greece on last decade. After the screening of the documentary and slideshow, a discussion followed between the LBS students and the representatives of the Organization on the new challenges that Europe and Greece have to face in the matter of support and integration of refugees and immigrants.

- Doctors of the World attended the International Humanitarian Congress in Berlin on October 17-18, coordinating a roundtable discussion on climate change and human rights.

- In mid-November 2019, an event was held at the offices of HIGGS with the participation of the director of Doctors of the World, Evgenia Thanou and the content director of diaNEOsis, Theodore Georgakopoulos. The failure parameters of a project were discussed and how this experience can contribute to the optimization of the good practices of an NGO.

- The Doctors of the World, representing Greece and Cyprus, attended the 2019 World Deliver Women's Conference in Vancouver, Canada, the largest international conference on gender equality, health access and women's well-being. There was also the president of the Doctors of the World of Greece, Hara Tziouvara, who talked to people of the Greek Diaspora, informed them about our work, but also about how we experience the situation in Greece every day through our actions.

Events

Ensuring gender equality is always one of the top priorities of Doctors of the World. Their priorities also include an intercultural approach and raising awareness for children and adults on issues of respect for diversity.

- Doctors of the World, between March 4th and 8th, 2019 and in anticipation of International Women's Day, presented five portraits of women from the great work of photography by artist Denis Rouvre entitled "Invisible Heros". This work presents 60 portraits and testimonies of women supported by Doctors of the World, on four different continents.

- Doctors of the World and Parisianos Publications, in collaboration with the Foundation Catherine Laskarides, presented the Arabic-language edi-

tion of the children's book "A House for Sally", by author and educator Mrs Giota Vassi. The presentation of the fairy tale took place on Tuesday, April 2, World Children's Book Day, with the aim of acquainting children with issues related to their integration and rights, through values and virtues such as friendship, coexistence, cooperation and respect for diversity.

- The theatrical team of Doctors of the World, consisting of volunteers from our Polyclinic in Thessaloniki, staged the performance "Persians - Syrians", directed by our volunteer doctor, George Boudouris. The artistic team tried to confront the Aeschylus Persians and at the same time to bring us to the present and the harsh reality of uprooting, through the history of people and the personal stories separately, as we experience it daily breathing next to them. In Athens, the performance took place at the Choros Theater in Gazi on June 15 & 16, while in Thessaloniki it was staged at the Royal Theater of Thessaloniki on June 28 & 29.

- Doctors of the World were present at the 84th Thessaloniki International Fair with a photo exhibition of the missions of Doctors of the World in remote areas of Greece, carried out with the support of DEI in the context of its corporate social profile. As every year, volunteer doctors around the world provided screening and primary clinical counseling in the three clinics, a pathologist specializing in Alzheimer's disease and dementia, a pediatrician specializing in counseling on child development and nutrition, and an ophthalmology clinic. Peace Boat, the Ship of Peace, arrived in Piraeus in early November 2019 to relay the main demand of the passengers: a world without nuclear weapons, wars and violence. A delegation from the Peace Ship visited the offices of Doctors of the World once again.

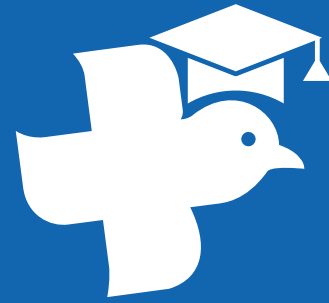
- A humanitarian football game was held in early December at the Rafina Crossing Stadium. The group "Greek Selected" under the auspices of Doctors

of the World was competed with the team of veterans of the "Sports Union of Police of Greece".

- Once again, Doctors of the World participated in the Marathon last November, supporting the Shelter of Vulnerable Women.

- The Greek Delegation of Doctors of the World organized the first gala for humanitarian purposes, with the support of the real estate agency of our Ambassador in Corfu, Mrs Roula Rouvas and her team.

- Doctors of the World set up a milk tree for the tenth consecutive year. The all-day celebration that took place in the Propylaea a few days before Christmas was aimed at collecting milk for the children who are deprived of it.



Academic
collaborations

Academic collaborations

Networks and collaborations

For Doctors of the World, education is a vital component of the role we are summoned to serve. Through collaborations with academic institutions, educational and research organizations, we upgrade the quality of our services and enhance the model of a dynamic approach to the persons served as well as the cooperation and synergies between the civil society and the academia.

National & Kapodistrian University of Athens

- School of Health Sciences - MSc. International Medicine, Global Health / Disaster Medicine
- Department of Nursing

School of Philosophy

- Department of Psychology – MSc Clinical Psychology
- Department of French Language and Literature

University of the Peloponnese

- Department of Political Science and International Relations

Athens University of Economics and Business

- MBA in Business Administration

University of Piraeus

- Career Office

Panteion University of Social and Political Sciences

- Department of Sociology
- Department of Social Anthropology
- Department of Communication Media and Culture
- Department of Social Policy



Harokopio University

- Geography Department

National School of Public Health

- Child Health Department - University of Western Attica
- Department of Nursing - MSS Community and Public Health Nursing
- Department of Social Work
- Department of Physiotherapy

Aristotle University of Thessaloniki

- Faculty of Sciences – School of Biology
- Faculty of Health Sciences – School of Medicine

Democritus University of Thrace

- Department of Social Administration and Political Science

University of Macedonia

- UNESCO Chair of Intercultural Policy for an Active Citizenship and Solidarity

Scientific Society of Hellenic Medical Students

Greek Psychiatric Society

Greek Psychoanalytical Society

Hellenic Medical Students' International Committee

Baylor University (USA)

Arcadia University (USA)

Toronto University (CAN)

Ecole des Hautes Etudes en Santé Publique (FR)

Middlesex University (UK)

Conventry University (UK)

- Faculty of Health and Life Sciences

London Business School (UK)

Würzburg-Schweinfurt University (GER) – Master -

International Social Work with Refugees and Migrants

Polibienestar Research Institute (SP)

Cyprus University of Technology (CY)

Istanbul University (TU)

Kocaeli University (TU)

Edunet Organisation (RO)

Collaboration with School Units of Secondary Education

Hellenic-American Educational Foundation

Institut Francais de Thessalonique

American College of Greece – Deree College

Alba Graduate Business School

Metropolitan College

Mediterranean College

St. Lawrence College

St. Catherine's British School

American Community Schools of Athens

Foundation Aikaterini Laskarides

Greek – French School of Ursulines

Society for the Promotion of Education and Learning

Costeas – Geitonas School

Leonteios School

Lakoniki – Fragi School

Moraitis School

Palladio Schools

Mavrommati School

Geitonas School

Saint Paul Delasalle College

Sygxroni Pedia School

Fryganiotis School

Anatolia College

Greek French School Kalamari

American Farm School

Leica Academy

Vocational Training Institute AKMI

Eurognosi-Eurolab European Educational Group

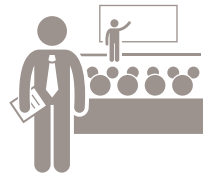


Communication
and Visibility

Communication and Visibility

15

National and International
Conferences, Seminars



13

Medical coverage -
participation
in sporting events



3

Awards



The rapidly evolving types of communication are a basic tool for us, through which we are given the opportunity to highlight the thorny social issues of our time. Thanks to our strong and active presence in conferences, the mass media and social networks, we succeeded in 2019 to promote our work, to raise our voice and to highlight our values. We succeeded in fostering the spirit of solidarity and providing information to, while also raising awareness of society by pinpointing the significance of social contribution and any violations of human rights.



Mobile Units
donated to EODY



PATENTIX - Action against the misuse
of pharmaceutical patents



Donors Event
at Athens Plaza



Participation
in the Half Marathon



Informative operations for protection
from the heat



Healthcare
Business Awards



Participation in 84th International
Expo of Thessaloniki



Participation in the 21st International
Berlin Humanitarian Conference



Speech at the TEDxLAMIA



Presentation of the book
"A House for Sally"



Easter Bazaar



Sexual and reproductive
health Seminar



Participation in the 37th Authentic
Marathon



Visiting members
of Peace Boat



Visit of the United Nations High
Commissioner for Refugees,
Filippo Grandi, in Mytilene



Soccer match of the "Greek Selected"
and the Veterans Group of the Police
Union under the auspices of the MDM



Theatrical Performance
"Persians - Syrians"



Consultation at the Parliament for
the new law on International protection



Speech at THI Canada



Medical aid at the "Night Race"
in Pedio tou Areos



Charitable Gala
in Corfu



Christmas tree made
of milk cans



Christmas tree made of milk cans
at Dendropotamos



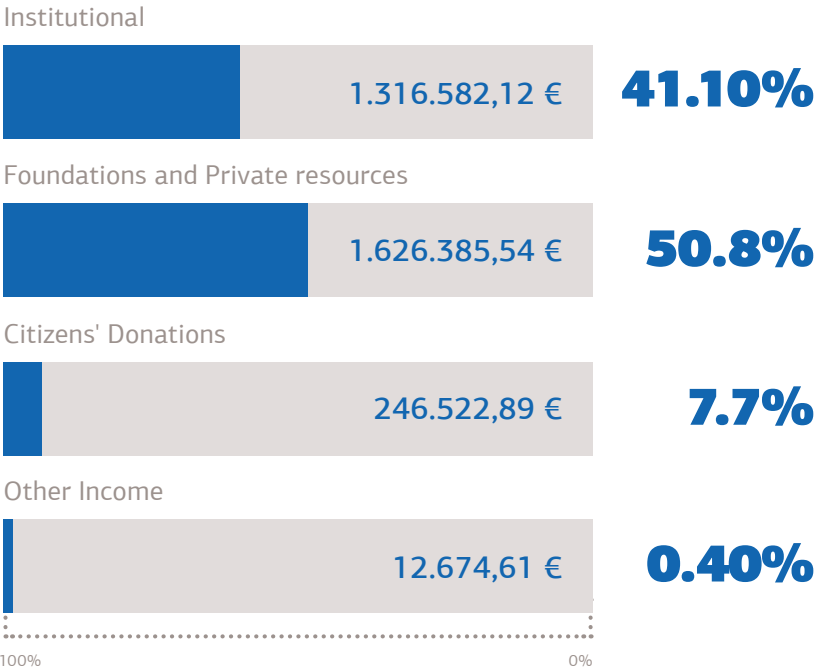
Bravo Sustainability
Awards



Financial Reporting

Financial Reporting

Income 2019



Expenses 2019



This section presents the Financial Report of Doctors of the World for 2019 with financial data relating to the sources of revenue as well as the basic distribution of the Organization's expenses.

The full and detailed presentation of the financial information of Doctors of the World as depicted in the balance sheet for the period under review is posted on the official website of the organization: www.mdmgreece.gr



Supporters

Supporters

Donations - cash or in kind - from companies, foundations, institutions or individuals are a key element of Doctors of the World, as they are the main source of resources for the implementation of our project and they provide us with the necessary means to continue with targeted actions for society and people. Through our supporters, we are allowed to strengthen our physical presence in every corner of the country, next to the most vulnerable, next to those in need.

Every donation is invaluable. Many thanks to all those who supported us last year.

Collaborations

In 2019, Doctors of the World successfully collaborated with Local Government, Public Administration, International Community, Academic Space and Civil Society in order to implement community-funded activities and projects. We warmly thank all our partners for their collaboration.

COLLABORATIONS

Region of Attica
Region of Central Macedonia
Municipality of Athens
Municipality of Thessaloniki
Municipality of Lesvos
Municipality of Piraeus
Municipality of Marathon – Nea Makri
Municipality of Rafina-Pikermi
Municipality of Chalki
Municipality of Folegandros
General Secretariat for Family Policy and Gender Equality
National Public Health Organization
Asylum Service
United Nations High Commissioner for Refugees
International Organization for Migration
Centre for European Constitutional Law “Themistokles and Dimitris Tsatsos” Foundation
Middlesex University UK
Cyprus University of Technology
Arsis
Zeuxis
Association of Roma Women of Dendropotamos

INSTITUTIONAL FUNDING

Erasmus + / EACEA Agency
Justice and Consumers (DG Just)
European Civil Protection and Humanitarian Aid Operations (DG ECHO)
Migration and Home Affairs (DG Home)
International Organization for Migration (IOM)
Regional Operational Program of Attica 2014-2020
Regional Operational Program of Central Macedonia 2014-2020
Athens Partnership – Municipality of Athens
UNHCR - The UN Refugee Agency

CHARITABLE FOUNDATIONS

Chanel Fondation
LDS Charities
MAC AIDS Foundation
Open Society Foundations
Desmos
THI Canada
Limmat Foundation
A.G. Leventis Foundation
Angelicooussis Foundation
Foundation Catherine Laskarides
Bodossaki Foundation
Syn-Enosis Greek Shipowners’ Social Company

CORPORATE DONOR

Aegean Airlines
Alpha Bank
Athens Vision Ophthalmological Center
Consolidated Contractors Company
Goodyear Dunlop Tires Hellas SAIC
KMS Buildings AE
Mart Hellas S.A.
METRO Cash&Carry
Nokia Solutions and Networks Hellas S.A.
Procter & Gamble
Spick and Span
The White House Holiday Experience
A.&L. Medical Supplies Ltd
Venetis Omonia
Hellenic Electricity Distribution Network Operator
Public Power Corporation S.A.
Delta Foods S.A.
Zagori – Chitos S.A.
IFET S.A.
Lavdas S.A.
MEGA S.A.
Mytilineos S.A.
Attica Group
Bioiatriki Healthcare Group
IASO Group
OTE Group
Eyecenter of Athens

Smirdex S.A.
Akouson Hearing Centers Syntagma
Bwin
Carpe Diem Santorini
Chefarma EΠE
GlaxoSmithKline S.A.
Ivoclar Vivadent – Dental Supplies
Lamda Olympia Village S.A.
Minetta
Peaceboat
Roula Rouva Real Estate
SteriMed A.E.
Witside
E.J. Papadopoulos SA
Fragkos S.A. Maison Marasil

NGOs

MdM France
MdM Germany
MdM USA
Solidarity Now

PRIVATE GRAND DONORS

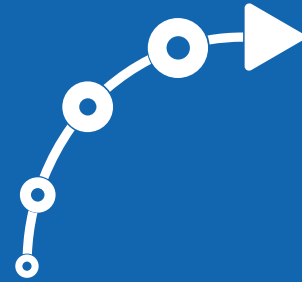
Dionyssios Plessas
B+R Anasa Foundation gGmbH
Friendtrip Worldwide, LLC
Jim Chanos (Bloomberg - Brackets for a Cause)
Sylvia Baumann
Vereinigung der Deutsch-Griechischen Gesellschaften

EMBASSIES IN GREECE

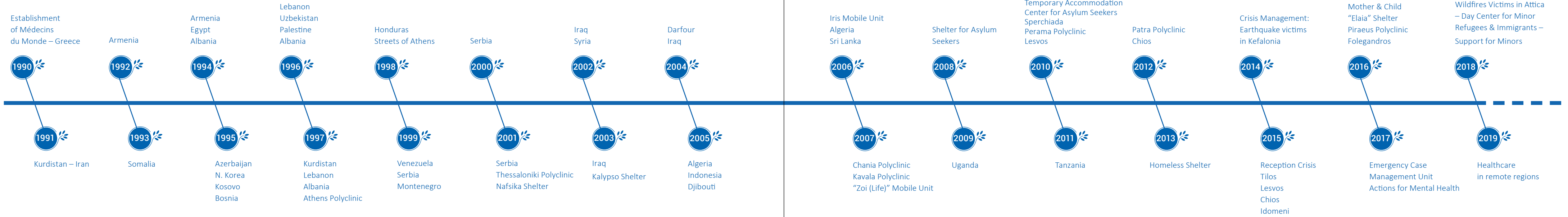
Embassy of Switzerland in Greece
Embassy of Germany in Athens - German Federal Foreign Office

Doctors of the World would like to thank Mr. Dionysis Plessas for his initiative in supporting the Hospitalization Structure* of vulnerable people.

*The donation of the building for the Hospitalization Structure of vulnerable people was made in memory of Sofia and Spiros Plessas Leonidis.



Timeline



How to donate to Doctors of the World – Greece



Online by credit card and Paypal

You can make your donation online via your debit / credit card or your PayPal account or from the website of Doctors of the World (mdmgreece.gr)

Over the telephone

Call from landline or mobile in **19830**.

*(Charge per call: from landline € 2.60 with VAT and telephony fees, from mobile 2.48 € with VAT, plus subscriber fee mobile 12%, 15%, 18% or 20% based on account. The charge is in addition to the monthly fixed fee or talk time packages.)

At the offices of Doctors of the World

You can support the work of Doctors of the World by making a money donation with your visit in our offices:

Athens – Headquarters – 12 Sappous Str., 105 53

Tel: +30 210 32 13 150

Thessaloniki – 29A Ptolemeon Str., 546 70

Tel: +30 2310 56 66 41

Kavala – 13 Karanou Str., 65 305

Tel: +30 2510 227 224

By Bank Transfer or Web-Banking to one of the following bank accounts:

NATIONAL BANK OF GREECE

Account no: 141/29611217

IBAN: GR27 0110 1410 0000 1412 9611 217 / SWIFT: ETHNGRAA

ALPHA BANK

Account no: 199-00-2002-002401

IBAN: GR06 0140 1990 1990 0200 2002 401 / SWIFT: CRBAGRAAXXX

PIRAEUS BANK

Account no: 5018-005706-640

IBAN: GR03 0172 0180 0050 1800 5706 640 / SWIFT: PIRBGRAA

EUROBANK

Account no: 0026/0003/01/0100789826

IBAN: GR92 0260 0030 0000 1010 0789 826 / SWIFT: EFGPGRAA

Please inform us when you make your donation,
by calling +30 210 32 13 150, so that we can issue your receipt.

Even the smallest donation is valuable for our activities.

Thank you!



Doctors of the World – Greece
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